

INTERVALL-SYSTEM-TRAINING

De-escalation management Training for customer care agents

from 03 June 2023 to 08. Juli 2023 in Estenfeld



I was there!

Many thanks! You are a great team!

Your coach

Bernd Menzel

Bernd

easy to talk to, very professional, helpful and explains in a very straight-forward and understandable way

Great instructor! Extremely insightful with a perfect ability to include real world examples to drive home a point... and vice versa

YOU REALLY DID YOUR BEST HERE! PROFESSIONAL.. THANK YOU!

Keep spreading those positive vibes!

Thank you for this informative training!

Very competent. Thank you for this training!

Made the training time funny!